## HIGH COURT OF MADHYA PRADESH: JABALPUR

## **// CLARIFICATION //**

No. Reg(IT)(SA)/2024/969 Jabalpur, Dated: 10.07.2024

Sub:- Clarifications / reply of pre-bid meeting dated: 12<sup>th</sup>
June, 2024 regarding the "Supply, Installation,
Commissioning and Maintenance of Monochrome
Ink tank printers under buyback & without buyback
of dot matrix printers at High Court and District
Courts in the State of Madhya Pradesh" with
reference to tender no. Reg(IT)(SA)/2024/820, dated:
30.05.2024.

Ref:- Pre-Bid Meeting dated: 12<sup>th</sup> June, 2024.

## Reply / clarification to the pre-bid queries

On the basis of queries submitted by the bidders, the detailed reply /clarifications are prepared and the same is enumerated as per details given below for all prospective bidders:-

Query No.	RFP Reference (Section No. /Page No.)	Content of RFP Requiring Clarifications	Query of the bidders / Remarks of the bidders	Reply / clarifications to the query /Remarks by the High Court.
		1. M/s BK Netwo	ork Services Pvt. Ltd.	
1	"Specificati ons – A" Monochrome Ink Tank Printer	Nozzle Configuration - 400 x 2 nozzles Black	704 (Black), 588 (Tri- color) - To be Changed	No change.
2		Maximum Resolution - 1200 x 1200 dpi (with variable - sized droplet technology)	Black (best): Up to 1200 x 1200 rendered dpi; Color (best): Up to 4800 x 1200 optimized dpi color when printing from a computer and 1200 input dpi-To be Changed	No change.
3		Minimum Ink Droplet Volume - 2.8 pl or better	Request to remove	No change. The vendor can quote

				better and higher
				side.
4		Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm	23 PPM Mono and 22 Color - To be Changed	No change.
5		ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm	15 PPM Mono and 9ppm Color Duplex - To be Changed	No change.
6		First Page Out Time (Black) - Approx. 8 sec	Black (A4, ready): As fast as 14 sec; Color (A4, ready): As fast as 16 sec - To be Changed	No change.
7		Number of Paper Trays - 2	1 - To be Changed	No change.
8		Paper Hold Capacity Input Capacity - Front Tray: 250 Sheets-A4 / Letter Plain Paper (80 g/m2); 10- sheets Envelope; Rear slot: 1 sheet-A4 paper	Front Tray: 250 Sheets-A4 / Letter Plain Paper (80 g/m2); 10 - sheets Envelope - To be Changed	No change.
9		Interface USB - Hi-speed USB 3.0	USB 2.0 - To be Changed	No change.
10		Network Management Protocols - SNMP, HTTP, DHCP, APIPA, PING or equivalent protocol	SNMP, HTTP, DHCP - To be Changed	No change.
11			Request to include duty cycle 5000 pages.	No change.
		2. M/s Kairee Sys	stems Private Limited	
1	Section – VII 7. TECHNICAL SPECIFICA TIONS:- Page No 35 & 36	Printing Technology - Heat Free Technology OR better	Request you kindly change it as Thermal Inkjet / Canon Bubble Jet Technology.	Yes changed to both.
2		Nozzle Configuration - 400 x 2 nozzles Black	Request you kindly change it as Black: 640 nozzles.	The vendor can quote higher side.
3		Maximum Resolution - 1200 x 1200 dpi (with variable - sized droplet technology)	Request you kindly change it as 600x1200 dpi	The vendor can quote higher side.
4		Minimum Ink Droplet Volume - 2.8 pl or better	Now a day Picoliter is not the standard criteria of printer technical specification. Request you kindly remove this parameter.	The vendor can quote higher side or better technology.
5		Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm	Request you kindly change it as upto 18.0 ppm	No Change.

6		ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm	Request you kindly change it as Simplex: 13.0 ipm, Duplex: 4.0 ipm.	No Change.
7		First Page Out Time (Black) - Approx. 8 sec	Request you kindly change it as 9.0 seconds for black	Yes changed.
8		Output Capacity - Up to 100 sheets	Request you kindly change it as 50 sheets	No change.
9	ANNEXURE -A LIST OF LOCATIONS - I Page No 47	Ink Tank Printers under buyback of Old dot matrix Printers of Make Epson, Model: LQ-590 for the High Court, District and Tehsil Courts & Family Courts	From where the Successful bidder has to collect the buyback of the old dot matrix Printers of Make Epson. We request the High Court to provide all the old printers at Jabalpur.	The vendor has to collect the printer from District Courts and Tehsil Courts.
10	Form PQ-1 Techno- commercial Bid Pont no -5 Financial Years Income Tax Return Page no. 39	Financial Years Income Tax Return (2021-2022, 2022-2023 and 2023- 2024).	Financial Years Income Tax Return (2020-2021, 2021-2022 and 2022- 2023). Reasoning - Tax audit of FY 2023-24 is in process. The last date for submission of IT Return is 30th Sep 2024.	Yes accepted The provisional Financial Year 2023-2024 may be submitted along with 2020-2021, 2021-2022 & 2022-2023.
11	Form PQ-2 BIDDER'S ANNUAL TURNOVER - CA Certificate Page no. 40	ANNUAL TURNOVER Amount for FY 2021- 2022, FY 2022-2023, FY 2023-2024	ANNUAL TURNOVER Amount for FY 2020- 2021, FY 2021-2022, FY 2022-2023.  Reasoning - Tax audit of FY 2023-24 is in process. The last date for submission of IT Return is 30th Sep 2024.	Yes changed. The provisional turnover of 2023-2024 to be submitted.
		3. M/s Canon	India Pvt. Limited	
1	Section 7/page 35/ Point 1	Printing technology/heat free or better	Since we have printing technology called Bubble jet, however mentioned technology is also a ink based so it can also be added in the Printing technology.	Yes changed to both.
2	Section 7/page 35/ Point 2	Nozzle Black/ 400*2 nozzle black	Requested to change Min 600 Nozzle since we have 640 nozzles in Black.	The vendor can quote higher side.
3	Section 7/page 35/ Point 4	Maximum Resolution 1200*1200 DPI	Requested to change it by 600*1200 DPI.	The vendor can quote higher side.
4	Section 7/page 35/ Point 5	Minimum Ink Droplet Volume/2.8PL Or Better	Requested to remove PL (Pico litre) Requirement, since it is not a standard category or significant	The vendor can quote higher side.

mentioned, so kindly remove this from specification.  5			1	anacification to be	
remove this from specification.  5				specification to be	
Specification					
Section   Print Speed Draft/ up to   18PPM or higher, since this speed is standard for document printing.   No Change.					
T/page 35/ Point 6   Section   First Page out Time (Black)/ Approx. 8 Sec.   Point 14   Printing Technology - Heat Free Technology OR better   Nozzle Configuration - 1200 x 1200 dpi (with variable - sized droptet technology)   Minimum lnk Droptet Volume - 2.8 pl or better   No change.   Simplex 13.0 ipm and Duplex 4.0 (ipm since this speed is standard for document printing.   Yes changed.		Coation	Drint Chand Droft/ up to		No Chana
Point 6   Section   ISO 24734,A4/Simplex: standard for document printing.   Point 7   Point 7   Point 7   Point 7   Point 7   Point 8   Point 8   Point 8   Point 8   Point 9   Point 14   Point 15   Point 14   Point 16   Point 16   Point 17   Point 16   Point 17	5		1		No Change.
standard for document printing.  Requested to change up to 20ipm, Duplex: 9.0 ipm and puplex 43.0 ipm and puplex 43.0 ipm and puplex 49.0 ipm since this speed is standard for document printing.  Requested to change it up to 20ipm, Duplex: 9.0 ipm since this speed is standard for document printing.  Requested to change it up to 9 Sec.  Point 8  Section 7/page 36/ Point 14  4. M/s HP India Sales Pvt. Ltd.  Printing Technology - Heat Free Technology OR better  Nozzie Configuration - 400 x 2 nozzies Black  Print Direction - Bidirectional printing  Maximum Resolution - 1200 x 1200 dpi (with variable - sized droptet technology)  Minimum Ink Droplet Volume - 2.8 pl or better  Print Speed Draft Text Memo, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 90 ipm  Requested to change it up to 9 Sec.  No change.  Laser - Better Longivity of the Print and print Quality. Print life is better than laser are low  No change.  Laser FPOT compensate with print speed  Windows and Linux (Ubuntu) (Departing System - Windows and Linux (Ubuntu) (Departing System - Windows and Linux (Ubuntu) (Departing System - Feed Method - Friction - Freed Method			35PPIVI	,	
Printing		Point 6		•	
6 Section 7/page 35/ Point 7 Point 7 Point 7 Point 7 Point 7 Point 8 Point 8 Point 8 Point 8 Point 8 Requested to change Simplex 13.0 ipm and Duplex 4.0 ipm since this speed is standard for document printing. Requested to change it up to 9 Sec. Point 14  4. M/s HP India Sales Pvt. Ltd. Printing Technology - Heat Free Technology OR better  No change.  No change.  No change.  1 Printing Technology - Heat Free Technology OR better  Nozzle Configuration - 400 x 2 nozzles Black direction - Bidirection - Bidirection - Bidirection - Bidirection Bidirection Bidirection Bidirection Bidirection Bidirection Bidirection Bidirectional printing Maximum Resolution - 1200 x 1200 dpi (with variable - sized droplet technology) Minimum Ink Droplet Volume - 2.8 pl or better  Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm ISO 24734, A4 (Black) - Up to 35 ppm ISO 24734, A4 (Black) - Up to 35 ppm  First Page Out Time (Black) - Approx. 8 sec Operating System - Windows and Linux (Ubuntu) Operating System - Windows and Linux (Ubuntu) Operating System - Paper Handling Paper Feed Method - Friction  No Change - VES Print Direction Bidirection Paper Feed Method - Friction Print Speed Draft Text Windows and Linux (Ubuntu) Operating System - Windows and Linux (Ubuntu) Operating System - Paper Handling Paper Feed Method - Friction					
7/page 35/ Point 7		0 (	100 04704 44/0: 1		N. O.
Point 7 ipm Duplex 4.0 ipm since this speed is standard for document printing.  7 Section 7/page 35/ Point 8  8 Section 7/page 36/ Point 14  1 Printing Technology - Heat Free Technology OR better  1 Print Direction - Bidirectional printing Administrate - sized droplet technology)  4 Maximum Resolution - 1200 x 1200 dpi (with variable - sized droplet technology)  5 Minimum Ink Droplet Volume - 2.8 pl or better  6 Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm ISO 24734, A4 (Black) - Up to 35 ppm ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm Paper Handling Paper Feed Method - Friction  10 Automatic 2-sided printing Paper Feed Method - Friction Pick Isonomics (Black) - Fried Method - Friction Pick Isonomics (Paper Indicators) - Paper Handling Paper Feed Method - Friction Pick Isonomics (Paper Indicators) - Paper Handling Paper Feed Method - Friction Pick Isonomics (Paper Indicators) - Paper Indicators (Paper	б				No Change.
Section   First Page out Time   Requested to change it up to 9 Sec.					
Requested to change it up to 9 Sec.   Yes changed.   Yes changed		Point /	ipm		
7 Section 7/page 35/ Point 8 8 Section 7/page 36/ Point 14  4 Mys HP India Sales Pvt. Ltd. 1 Printing Technology - Heat Free Technology OR better  Nozzle Configuration - 400 x 2 nozzles Black Print Direction - Bidirectional printing directional printing technology) Maximum Resolution - 1200 x 1200 dpi (with variable - sized droplet technology) Minimum Ink Droplet Volume - 2.8 pl or better  Print Speed Draft Text Memo, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm Minimum System - Windows and Linux (Ubuntu) Operating System - Windows and Linux (Usuntu) Operating System - Windows and Linux (Usuntu) Operating System - Windows and Linux (Pint India Sales Pvt. Ltd.  Requested to change it up to 9 Sec. No change it up to 9 Sec. No change it up to 50 Sheets. No change it up to 50 Sheets it up to 50 Sheets. No change it up to 50 Sheets in up to 50 Sheets. No change it up to 50 Sheets in up to 50 Sheets in up to 50 Sheets. No change it up to 50 Sheets in up					
7/page 35/ Point 8  8 Section 7/page 36/ Point 14  4 M/s HP India Sales Pvt. Ltd.  1 Printing Technology - Heat Free Technology OR better Than laser  2 Nozzle Configuration - 400 x 2 nozzles Black Print Direction - Bidirectional printing Maximum Resolution - 1200 x 1200 dpi (with variable - sized droplet technology)  5 Minimum Ink Droplet Volume - 2.8 pl or better Volume - 2.8 pl or better  6 Print Speed Draft Text Memo, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm	7	Castian	First Days and Times		V
Point 8   Section   7/page 36/   Point 14   A. M/s HP India Sales Pvt. Ltd.	/				res changed.
Section 7/page 36/ Point 14			(Black)/ Approx. 8 Sec.	up to 9 Sec.	
7/page 36/ Point 14  4. M/s HP India Sales Pvt. Ltd.  1 Printing Technology - Heat Free Technology OR better than laser  2 Nozzle Configuration - 400 x 2 nozzles Black directional printing  4 Maximum Resolution - 1200 x 1200 dpi (with variable - sized droplet technology)  5 Minimum Ink Droplet Volume - 2.8 pl or better Volume - 2.8 pl or better  7 ISO 24734, A4 (Black) - Simplex: Up to 35 ppm  8 First Page Out Time (Black) - Approx. 8 sec Operating System - Windows and Linux (Ubuntu) Operating System  10 Automatic 2-sided printing Printing Paper Feed Method - Friction  1 Laser - Better Longivity of the Print and print Quality. Print than laser  No change.  No change.  No change. The vendor can quote better and higher side.  No change.  No change.  No change.  No change.  No change.  No change.  Laser ISO speed is better than lnk tank.  No change.  No change.  No change.  Laser FPOT compensate with print speed  YES  - Windows and Linux (Ubuntu) Operating System - Windows and Linux (Ubuntu) Operating System  10 Automatic 2-sided printing  Paper Handling Paper Feed Method - Friction			Outrot Occasion to	Democrated to the second it	NI I
Point 14   4. M/s HP India Sales Pvt. Ltd.	8				No change.
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than laser  Nozzle Configuration - 400 x 2 nozzles Black  Roller based - Wear and directional printing  Maximum Resolution - 1200 x 1200 dpi (with variable - sized droplet technology)  Minimum Ink Droplet Volume - 2.8 pl or better  Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm  Pipplex: 90 ipm  First Page Out Time (Black) - Approx. 8 sec  Operating System - Windows and Linux (Ubuntu) Operating System  Automatic 2-sided printing  Na – Please Remove No change.  No change.  No change.  No change. The vendor can quote better and higher side.  No change.					
Nozzle Configuration - 400 x 2 nozzles Black   Print Direction - Bi-directional printing   Roller based - Wear and directional printing   tear are low   No change.			O' Bellei		
A00 x 2 nozzles Black	2		Nozzle Configuration		No change
Print Direction - Bi-directional printing				TVA - Ficase Remove	No change.
directional printing   tear are low	3			Roller based - Wear and	No change.
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technology)  Minimum Ink Droplet Volume - 2.8 pl or better  Ma – Request to remove Vendor can quote better and higher side.  Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm  ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm  First Page Out Time (Black) - Approx. 8 sec (Black) - Approx. 8 sec (Dupton) System - Windows and Linux (Ubuntu) Operating System  Automatic 2-sided printing  Paper Handling Paper Feed Method - Friction  No change.  No change.  No change.  Laser FPOT compensate with print speed  - With print speed  YES  - The vendor can quote better and higher side.  No change.  - Vestarting the vendor can quote better and higher side.  No change.  No change.  - Vestarting the vendor can quote better and higher side.  No change.  No change.  - Vestarting the vendor can quote better and higher side.  No change.  No change.  - Vestarting the vendor can quote vendor can quote better than lnk tank.			1200 x 1200 dpi (with	Consider	J
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Volume - 2.8 pl or better  Vendor can quote better and higher side.  Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm  ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm  First Page Out Time (Black) - Approx. 8 sec with print speed  Operating System - Windows and Linux (Ubuntu) Operating System  Output Department of the print of the printing of the printing of the policy of			technology)		
Volume - 2.8 pl or better  Volume - 2.8 pl or better  Vendor can quote better and higher side.  Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm  ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm  First Page Out Time (Black) - Approx. 8 sec With print speed  Operating System - Windows and Linux (Ubuntu) Operating System  Automatic 2-sided printing  Paper Handling Paper Feed Method - Friction  Vendor can quote better and higher side.  No change.  No change.  Laser FPOT compensate with print speed  - With print speed  YES	5		Minimum Ink Droplet	NA – Request to remove	No change. The
better and higher side.  6 Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm  7 ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm  8 First Page Out Time (Black) - Approx. 8 sec With print speed  9 Operating System - Windows and Linux (Ubuntu) Operating System  10 Automatic 2-sided printing  11 Paper Handling Paper Feed Method - Friction  better and higher side.  No change.			Volume - 2.8 pl or better	·	_
side.  6 Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm  7 ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm  8 First Page Out Time (Black) - Approx. 8 sec With print speed  9 Operating System - Windows and Linux (Ubuntu) Operating System  10 Automatic 2-sided printing  11 Paper Handling Paper Feed Method - Friction  side. No change.  No change.  No change.  Laser FPOT compensate with print speed  - YES					•
6 Print Speed Draft Text Memo, A4 (Black) - Up to 35 ppm 7 ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm 8 First Page Out Time (Black) - Approx. 8 sec 9 Operating System - Windows and Linux (Ubuntu) Operating System 10 Automatic 2-sided printing 11 Paper Handling Paper Feed Method - Friction No change. No change.  No change.					
Memo, A4 (Black) - Up to 35 ppm  7	6		Print Speed Draft Text	22 - Laser ISO speed is	
to 35 ppm  ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm  First Page Out Time (Black) - Approx. 8 sec  Operating System - Windows and Linux (Ubuntu) Operating System  10 Automatic 2-sided printing  Paper Handling Paper Feed Method - Friction  No change.  No change.  No change.  No change.  YES  - Windowsate - With print speed  YES  -  YES  -  The printing -  YES  -  YES  -  YES  -  The printing -  YES  -  The printing -  The printing -  YES  -  The printing			•		1 to ondingo.
7 ISO 24734, A4 (Black) - Simplex: Up to 20 ipm, Duplex: 9.0 ipm  8 First Page Out Time (Black) - Approx. 8 sec with print speed  9 Operating System - Windows and Linux (Ubuntu) Operating System  10 Automatic 2-sided printing  11 Paper Handling Paper Feed Method - Friction  No change.  No change.  No change.  No change.  No change.  1-  No change.  No change.  1-  YES  -  With print speed  -  With print speed  YES  -  Vistantial Paper Automatic Paper Feed Method - Friction					
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(Black) - Approx. 8 sec with print speed  9 Operating System - YES - Windows and Linux (Ubuntu) Operating System  10 Automatic 2-sided Printing  11 Paper Handling Paper Feed Method - Friction  with print speed  - YES	8			Laser FPOT compensate	_
9 Operating System - Windows and Linux (Ubuntu) Operating System  10 Automatic 2-sided YES - printing  11 Paper Handling Paper Feed Method - Friction  YES					
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(Ubuntu) Operating System  10 Automatic 2-sided YES - printing  11 Paper Handling Paper YES - Feed Method - Friction					
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11 Paper Handling Paper YES - Feed Method - Friction			printing		
Feed Method - Friction	11		Paper Handling Paper	YES	-
food or orgivalent					
feed or equivalent		Ī	food or on involent		
i teed or equivalent			Feed Method - Friction	120	

		Method		
12		Number of Paper Trays	1	
12		-2	'	_
13		Paper Hold Capacity	250 sheet	_
		Input Capacity - Front		
		Tray: 250 Sheets-A4 /		
		Letter Plain Paper (80		
		g/m2); 10- sheets		
		Envelope; Rear slot: 1		
14		sheet-A4 paper Output Capacity - Up to	OK	
14		100 sheets	OK .	-
15		Paper Size – Legal,	Legal, Letter, A4 - OK	_
		Letter, A4		
16		Interface USB - Hi-	Hi-speed USB 3.0 - OK	-
		speed USB 2.0 or better		
17		Network - Ethernet, WiFi	OK	Yes
10		IEEE 802.11b/g/n Network Protocol -	OK	Voc
18		TCP/IPv6	OR	Yes
19		Network Management	NA – Request to remove	Yes
		Protocols - SNMP,	•	
		HTTP, DHCP, APIPA,		
		PING or equivalent		
		protocol	amaticus Dut I tel	
1	Section – VII	7.TECHNICAL	ernational Pvt. Ltd.  Justification:- The current	The wonder can guete
ı	7.	SPECIFICATIONS:-	specifications of Printers	The vendor can quote better or higher
	TECHNICAL	or Lon to thorse.	are specific to only one	specification or
	SPECIFICA		OEM and restrict other	printers with better
	TIONS:-		eligible OEM's to	technology.
	Page no. 35		participate in the bid.	
			We would request to	
			We would request to kindly generalize the	
			specifications of Printer.	
			This will allow other	
			eligible OEM's to	
			participate in the bid.	
2	Section – VII	Supply, Installation,	Justification:- Sir, You	
	7. TECHNICAL	Commissioning and Maintenance of	have mentioned Monochrome Ink tank	better or higher
	SPECIFICA	Maintenance of Monochrome Ink tank	Monochrome Ink tank printers whereas Ink tank	specification or printers with better
	TIONS:-	printers under buyback	technology has evolved	technology.
	Page no. 35	& without buyback of dot	and there are	
	_	matrix printers at High	Monochrome Laser Tank	
		Court and District	Printers also, which	
		Courts in the State of	deliver the same cost of	
		Madhya Pradesh	printing as ink tanks and are more robust, fast and	
			reliable as compared to	
			Ink Nozzle. Also Laser	
			Tanks do not have	
			issues of Nozzle/Ink	
			Drying, Duplex Printing	

			(Upside down), Linux support and Head warranty limitation. We would request you please change to "Supply, Installation, Commissioning and Maintenance of Monochrome Ink tank/ Laser Tank Printers under buyback & without buyback of dot matrix printers at High Court and District Courts in the State of Madhya Pradesh."	
3	Section – VII 7. TECHNICAL SPECIFICA TIONS:-, S.No. 1, Page no. 35	Printing Technology: Heat Free Technology OR better	Justification:- As per the clause Heat Free Technology is a proprietary term used by one OEM only. We would request to allow laser printing technology as it is more fast, durable & cost effective.	No change.
4	Section – VII 7. TECHNICAL	Nozzle Configuration: 400 x 2 nozzles Black	We would request to amend the clause to "Printing Technology: Heat Free Technology/ Laser Tank."  Justification:- As explained earlier This is proprietary specification	The vendor can quote higher side.
	SPECIFICA TIONS:-, S.No. 2, Page no. 35		to one OEM only, we requesting you to allow lnk Tank/ Laser Tank Printers. Hence, the Nozzle configuration is not applied.  We would request to	
			amend the clause to "Nozzle Configuration 400 x 2 nozzles Black / Laser Tank Technology."	
5	Section – VII 7. TECHNICAL SPECIFICA TIONS:-, S.No. 4, Page no. 35	Maximum Resolution: 1200 x 1200 dpi (with variable - sized droplet technology)	We would request to amend the clause to "Maximum Resolution: 600 x 600 dpi or higher."	The vendor can quote higher side.
6	Section – VII 7.	Minimum Ink Droplet Volume: 2.8 pl or better	Justification:- As per the clause this is a	No change. The vendor can quote

	TECHNICAL		proprietary enceification	hottor and higher
	SPECIFICA TIONS:-, S.No. 5, Page no. 35		proprietary specification used by one OEM only. And if you are allowing Laser Tank Printers We would request to kindly remove this clause. Since, there are no Ink droplets in Laser Tanks.	better and higher side.
7	Section – VII 7. TECHNICAL SPECIFICA TIONS:-, S.No. 6, Page no. 35	Print Speed Draft Text Memo, A4 (Black): Up to 35 ppm	Justification:- Sir, Print draft is not standard of print speed specification. There is only one standard which determines the speed of the printer i.e. ISO 24734/ISO 19752 also, this is used only by one OEM.  We would request to amend the clause to "Print Speed Draft Text Memo, A4 (Black): Up to 22 ppm or higher/ Not applicable in Laser	Yes changed. Print Speed Draft Text Memo, A4 (Black) up to 35 ppm or higher.
8	Section – VII	ISO 24734, A4 (Black):	Tank."  We would request to	Yes changed.
	7. TECHNICAL SPECIFICA TIONS:-, S.No. 7, Page no. 35	Simplex: Up to 20 ipm, Duplex: 9.0 ipm	amend the clause to "ISO 24734/ISO 19752, A4 (Black): Simplex: Up to 20 ipm, Duplex: 9.0 ipm/ 20 ppm or higher."	3
9	Section – VII 7. TECHNICAL SPECIFICA TIONS:-, S.No. 12, Page no. 36	Number of Paper Trays: 2	Kindly clarify number paper trays includes One Input and One Output tray.	No change.
10	Section – VII 7. TECHNICAL SPECIFICA TIONS:-, S.No. 19, Page no. 36	Network Management Protocols: SNMP, HTTP, DHCP, APIPA, PING or equivalent protocol	Justification:- This protocols are not applicable on Laser Tank Printer. Laser tank comes with protocols "TCP/IP: IPv4; IPv6; LPD; SLP; Bonjour; WS-Discovery; BOOTP/DHCP/AutoIP; SNMP v 1/2/3;HTTP/HTTPS; UDP; IPP"	No change. The vendor can quote better specification protocol.

			amend the clause to "Network Management Protocols: (SNMP, HTTP, DHCP, APIPA, PING or equivalent protocol) / (TCP/IP: IPv4; IPv6; LPD; SLP; Bonjour; WS-Discovery; BOOTP/DHCP/AutoIP; SNMP v 1/2/3;HTTP/HTTPS; UDP; IPP)"	
11	Section – VII 7. TECHNICAL SPECIFICA TIONS:-, S.No. 20, Page no. 36	Print Yield: Each bundled ink bottle should give minimum 5000 pages as yield (Same has to be mentioned in OEM MAF)		No change.

## Note:-

- 1. The delivery and installation time is maximum 90 days to complete the project from date of *Letter of Acceptance*.
- 2. The specifications mentioned in the tender document are minimum and vendor can quote higher side /better specifications.
- 3. The printers are to be supplied with 03 years onsite warranty and support including the warranty on print head (03 years).
- 4. The above clarifications are for all the prospective bidders for their tender reference and necessary action.
- All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. <a href="www.mphc.gov.in">www.mphc.gov.in</a> and Government e-procurement portal <a href="www.mptenders.gov.in">www.mptenders.gov.in</a>.
- 6. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.

- 7. All prospective bidders are requested to submit the bid with all relevant documents in sequenced manner, without fail.
- 8. The decision of the High Court of Madhya Pradesh in selection/finalization of firm/vendor shall be final and no objection in this regard shall be entertained.

Sd/-**REGISTRAR GENERAL**